

# Back to Basics

## General Training

<b>Query Manager Basics</b> <ul style="list-style-type: none"> <li>• <a href="#">Presentation</a></li> <li>• <a href="#">Handout</a></li> </ul>	29 Nov 2018
<b>Query Viewer for Academics</b> <ul style="list-style-type: none"> <li>• <a href="#">Handout</a></li> <li>• <a href="#">Presentation</a></li> </ul>	30 Nov 2018
<b>The Clearance &amp; Check-in Process</b> <ul style="list-style-type: none"> <li>• <a href="#">Presentation</a></li> <li>• <a href="#">Handout</a></li> </ul>	13 Dec 2018
<b>Employer Reimbursement</b> <ul style="list-style-type: none"> <li>• <a href="#">Presentation</a></li> </ul>	15 Mar 2019

## Financial Aid

<b>Outside Scholarship Policy</b> <ul style="list-style-type: none"> <li>• <a href="#">Presentation</a></li> </ul>	10 Dec 2018

## Student Financials

<b>Tuition Calc, Term Fees, and Criteria</b> <ul style="list-style-type: none"> <li>• <a href="#">Presentation</a></li> </ul>	25 Oct 2018
<b>Invoice Process</b> <ul style="list-style-type: none"> <li>• <a href="#">Presentation</a></li> </ul>	09 Nov 2018
<b>The Refund Process</b> <ul style="list-style-type: none"> <li>• <a href="#">Presentation</a></li> </ul>	17 Dec 2018
<b>NY State TAP</b> <ul style="list-style-type: none"> <li>• <a href="#">Presentation</a></li> </ul>	08 Jan 2019

## Student Records

<b>Class Schedule and Waitlist</b> <ul style="list-style-type: none"> <li>• <a href="#">Handout</a></li> <li>• <a href="#">Presentation</a></li> </ul>	01 Nov 2018
<b>Graduate Student Withdrawals</b> <ul style="list-style-type: none"> <li>• <a href="#">Presentation</a></li> </ul>	16 Nov 2018
<b>GI Bill Benefits and VA Student Management</b> <ul style="list-style-type: none"> <li>• <a href="#">Handout</a></li> <li>• <a href="#">Presentation</a></li> </ul>	03 Dec 2018
<b>Transfer Credit</b> <ul style="list-style-type: none"> <li>• Undergraduate Students - <a href="#">Presentation</a>   <a href="#">Handout</a></li> <li>• Graduate Students - <a href="#">Presentation</a>   <a href="#">Handout</a></li> </ul>	06 Dec 2018

<b>Academic Honors</b> <ul style="list-style-type: none"><li>• <a href="#">Handout</a></li><li>• <a href="#">Presentation</a></li></ul>	01 Feb 2019
<b>Incomplete Grades</b> <ul style="list-style-type: none"><li>• <a href="#">Presentation</a></li></ul>	01 Mar 2019
<b>Cross-Registration</b> <ul style="list-style-type: none"><li>• <a href="#">Presentation</a></li></ul>	29 Mar 2019
<b>FERPA</b>	TBD Late Spring 2019