

# Gmail Frequently Asked Questions

## Will my email address change?

No. Your email will continue to be of the format [username@clarkson.edu](mailto:username@clarkson.edu).

## Will my old email, calendar, and contacts be migrated to Gmail from Exchange?

Yes, any data stored on the Exchange server will be automatically migrated for you by OIT staff. If you have offline archives (.pst files) that you would like to have migrated, please open a support request with the [IT HelpDesk](#) and we will be happy to assist you in importing this data into Gmail.

## Will there be training available on the new system?

Yes, two open forums will be available: Monday, August 17th in CAMP172 from 9:00am to 11:00am and Wednesday, August 19th in New Snell 241 from 1:30pm - 3:30pm. Additional sessions will be scheduled and announced closer to the September 21st cut-over date.

## Other Resources:

- [Sending & Receiving Messages in Gmail](#) (OIT - Knowledge Base)
  - [gmail](#)
- [Signing in to multiple Gmail Accounts](#) (OIT - Knowledge Base)
  - [gmail](#)
- [Composing messages in Gmail](#) (OIT - Knowledge Base)
  - [gmail](#)
- [Delegating Calendar access](#) (OIT - Knowledge Base)
  - [gmail](#)
- [Accessing Gmail or Drive](#) (OIT - Knowledge Base)
  - [gmail](#)
  - [drive](#)
- [Basic Gmail Settings](#) (OIT - Knowledge Base)
  - [gmail](#)
  - [basics](#)
- [Viewing and navigating Gmail contacts](#) (OIT - Knowledge Base)
  - [gmail](#)
  - [contacts](#)
- [Adding and editing contacts in Gmail](#) (OIT - Knowledge Base)
  - [gmail](#)
  - [contacts](#)
- [Getting Started with Google Apps for Education](#) (OIT - Knowledge Base)
  - [gmail](#)
  - [drive](#)
  - [docs](#)
  - [google\\_apps](#)
- [Yet Another Mail Merge](#) (OIT - Knowledge Base)
  - [mail](#)
  - [merge](#)
  - [gmail](#)
  - [kb-how-to-article](#)
- [Adding and editing Groups in Gmail](#) (OIT - Knowledge Base)
  - [groups](#)
  - [email](#)
  - [gmail](#)
  - [kb-how-to-article](#)
- [Link Gmail accounts](#) (OIT - Knowledge Base)
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  - [kb-how-to-article](#)
- [Linking Email Accounts](#) (OIT - Knowledge Base)
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  - [mail](#)
  - [kb-how-to-article](#)
- [Two Factor Authentication](#) (OIT - Knowledge Base)
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