

Enterprise Information Systems

- **Room Scheduling** Reservations for public spaces on campus are made and recorded via the Room Scheduling system based in Exchange. Eligibility: Faculty Staff Student Cost: There is no cost associated with this service. Status: Active – A fully-supported, production service. Support: Service Desk – To open an IT support request, please contact the Facilities and Services ServiceDesk at 315-268-6700 or servicecenter@clarkson.edu. Or, enter a ticket online at ...
- **Employee Time-Tracking** OIT supports a web-based and fingerprint-scan system to support employee time and attendance functions for hourly employees. Eligibility: Staff Status: Active – A fully-supported, production service. Support: Service Desk – To open an IT support request, please contact the Facilities and Services ServiceDesk at 315-268-6700 or servicecenter@clarkson.edu. Or, enter a ticket online at rt.clarkson.edu. Availability Target: 24x7, 99.99% uptime
- **Directory Services** Active Directory provides campus with an LDAP directory suitable for organizing our user base into groups and categories. It is heavily leveraged for determining network fileshare access as well as supporting infrastructure such as the web-based organizational chart. Eligibility: Faculty Staff Student Cost: There is no cost associated with this service. Status: Active – A fully-supported, production service. Support: Service Desk – To open an IT support ...