

OIT - Knowledge Base (draft)

Current Network & System Status:

Knowledge Base

- [Browse by Software Title](#)
- [Browse by Service](#)

Popular Articles

- [Password Reset](#)
- [Computer Repair Services](#)
- [How to update your web browser](#)
- [Submitting a Progress Survey](#)

Hours & Contact

For support, please contact the OIT Help Desk:

- Knowledgebase: <https://confluence.clarkson.edu/display/OITKB>
- Email: helpdesk@clarkson.edu
- Call: 315-268-HELP (x4357)
- Walk-in: ERC 2nd Floor

Hours during Spring Break: Monday - Friday 8:00am-4:00pm

Regular hours Monday – Thursday between 7:30am – 7:00pm and Friday between 7:30am – 5:00pm